

Dear Parents,

As your son transitions to e-learning, the Canisius High School technology department is still here to support him. While we may not be able to see students in person, our help desk is still open. If your son's iPad breaks or if he has any concerns during this e-learning period, he may request help either by emailing helpdesk@canisiushigh.org or visiting our virtual help desk at helpdesk.canisiushigh.org. For immediate concerns during class hours, our virtual help desk has a real-time chat available. Please note that your son's login for our virtual help desk is his Canisius email address and password.

If you have any questions or concerns, we are available to you via email at helpdesk@canisiushigh.org. If you prefer to speak to us directly, you're give us a call at 716-200-0395. This number will ring straight to voicemail, but a member of the technology department will call you back as soon we are able.

Thank you for your patience and support.

Thank you,

Mr. Foti, Mr. Schreiber, and Ms. Lewandowski Canisius High School Technology Department